



CUSTOM CABINETRY & MILLWORK

TWO YEAR
LIMITED WARRANTY

NIICO MILLWORK

TERMS AND CONDITIONS

At NIICO we take great pride in our design, manufacturing, and quality of our products. This document sets out the terms of the two year Limited Warranty covering cabinetry and finishes manufactured or supplied by NIICO.

Keep this document with your care and cleaning guide for reference.

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SECTION 01

LIMITED WARRANTY

At NIICO (here in referred to as “the Company”) we take great pride in our design, manufacturing, and quality of our products. The Company warrants that the cabinetry and finishes (the “Products”) shall be free from defects in material and workmanship for a period of two (2) years from the date of purchase, by the original purchaser, provided the Products are installed by an authorized NIICO installer, at the original site of installation.

This Limited Warranty exclusively covers cabinetry and finishes manufactured or supplied by NIICO. It does not extend to products, parts, or equipment manufactured by third parties. These third party items are only covered by the warranties provided by their respective manufacturers to NIICO, if applicable, and for the specified period and conditions set by the third-party manufacturers.

IN THE EVENT OF A MANUFACTURING DEFECT

The Company will provide, at no charge, a replacement for a defective hardware, or components sold as part of the company’s contract, provided that: the Registered Purchaser still owns the cabinetry; the cabinetry remains in its originally installed location, and the Limited Warranty has not expired.

SECTION 02

LIMITATION OF REMEDIES

Under this Limited warranty, the Company's sole obligation shall be to repair or replace the defective product or components, as deemed necessary by the Company to be defective, at its sole discretion.

This Limited Warranty does not cover the natural aging or darkening of veneers and solid wood, the inherent growth characteristics of, or variation in solid wood, veneers and or wood grain, or aging of any other finishes or material included in the Products. It does not cover damage caused by atmospheric conditions, including but not limited to exposure to excessive water, moisture, humidity, sunlight, heat, or cold. It does not cover that which the company deems as natural wear and tear.

HOMEOWNER RESPONSIBILITY — HUMIDITY

The Limited Warranty excludes coverage for any issues resulting from irregular humidity levels within the residence. It is the responsibility of the homeowner to maintain indoor humidity levels between 35% and 55% to ensure optimal performance and longevity of the millwork.

Replacement Products and or Components will be subject to availability and may differ from those originally supplied due to product improvements or material availability. While the Company strives to match replacements with original items, this may not be possible sometimes.

WHAT IS NOT COVERED

This Limited warranty does not cover or apply to any defects or malfunction that is not caused by the Company, including and not limited to normal wear and tear.

This Limited Warranty does not include labour, installation or transportation costs.

This Limited Warranty does not apply to any products used in conjunction with the cabinetry, such as plumbing fixtures, counter tops, or appliances. Any use of our cabinetry or component parts that does not comply with the instructions provided by the Company will render this warranty void.

This Limited Warranty does not cover warping, contraction or expansion of wood boards or colour variations and changes in solid wood or veneers.

FINISH VARIATIONS & INSPECTION

Wood is a unique material with natural variations in grain, texture and colour. Finish variations must be inspected by an authorized Company Representative.

Determination will be made following the inspection whether to repair on site or to return to the factory for refinishing or replacement. No site repairs will be authorized without prior approval from the Company.

SECTION 03

AUTOMATIC TERMINATION OF WARRANTY OBLIGATIONS

The Company's obligations under this Limited Warranty will automatically and immediately terminate without prior notice or further action by the Company, and the Company will not be liable for any damages resulting from the occurrence of any of the following:

- Accident, misuse, abuse, or negligent use of the Products or any component.
- Any repair or alteration of the Products, or any component made outside the Company's facilities, except by an employee of the Company authorized to do so.
- Improper installation or operation – including both mechanical and electrical – of the Products or any components
- Failure to provide normal maintenance for the Products or any component.

SECTION 04

LIMITATION ON DAMAGES

The Company is not liable for any special, incidental, or consequential damages, including but not limited to loss of use, delays, or additional expenses, regardless of the cause. This Limited Warranty is the sole and exclusive remedy available to the purchaser.

SECTION 05

ENFORCEMENT OF LIMITED WARRANTY

The client must promptly notify the Company in writing of any warranted product requiring repair or replacement under this Limited Warranty. Notification must occur as soon as the customer becomes aware, or reasonably should have become aware, of any issue warranting enforcement of this warranty. The notification should include details about the specific product or component and the facts or reasons supporting the claim. Allegedly defective products or components will be inspected on-site by an authorized Company representative to determine the appropriate course of action. If the representative, at their sole discretion, deems the claim valid, the Company will either repair or replace the defective product or component.

SECTION 06

DISCLAIMERS FROM WARRANTY

This Limited Warranty replaces all other express or implied warranties provided by the Company. The Company does not assume, nor authorize anyone to assume on its behalf, any additional obligations or liabilities, whether verbally or in writing. Any statements or representations made by the Company outside the scope of this Limited Warranty are not part of the contractual agreement and are not guaranteed to be accurate. Furthermore, any affirmations or promises made by the Company, whether in this Limited Warranty, in agreements, or in correspondence with Clients, whether written or oral, do not constitute a warranty that the Products or their components will conform to such affirmations or promises.

WARRANTY CLAIMS

Notify the Company in writing as soon as you become aware of an issue, and include details of the specific product or component along with the reasons supporting the claim.

For questions about coverage under this Limited Warranty, please contact our customer care team.

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